



Terms and Conditions of Loyalty Membership

Cranborne Garden Centre Loyalty Scheme is free to join and offers you exclusive benefits when you shop with us. Earn points on purchases, qualify for offers and be the first to know about promotions. Available exclusively at the Garden Centre.

Membership benefits:

- Earn 1 point for every £1 you spend in the Gift Shop & Garden. Collect your points and redeem them against future purchases.
- **Joining offer!** 10% off your next purchase when you sign up (valid for 30 days from sign-up).
- Advance notice of events, promotions and offers in the Gift Shop, Garden & Café.
- Qualify for exclusive offers and promotions in the Gift Shop, Garden & Café.
- E-newsletters with our latest news and home/garden inspiration.
- Redeem points against purchases in the Café (points cannot be collected in the Café)
- Receive a voucher on your birthday for a free slice of cake in the café (valid for 30 days from receipt of email)*.
- Buy 9 hot drinks in the Café and receive your 10th for free.

Sign up only available in person in The Gift Shop

Terms and conditions:

- Sign up is available to anyone over the age of 16.
- The card is not transferable and must be returned or destroyed on request.
- Points are awarded at 1 point per £1 spent. A point is worth 1p on redemption and points can be used once their value reaches £1. Points balance can be checked at the Gift Shop till at your request.
- *Birthday gift only redeemable where birth date is provided upon sign up. These details can be updated at any time, but birth date must be applied to customer account in advance of birthday for voucher to be valid and redeemable.
- The following exclusions to points collection and redemption apply:
 - **Points cannot be collected on the purchase of:**
 - Items in the Café

- Manor Garden tickets
- Gift Cards (both CGC and HTA)
- All items sold by us on behalf of third-party vendors on a commission basis in the Vintage Barn, Gift Shop and Garden (see current list of vendors below)
- Event tickets including deposits
- **Points cannot be redeemed on the purchase of:**
 - Manor Garden tickets
 - Gift Cards (both CGC and HTA)
 - Event tickets including deposits
- The points scheme can be amended or withdrawn at any time by Cranborne Garden Centre. In this event, cardholders will be given three months' notice to redeem any outstanding points or coupons. Points have no cash value.
- Points are not awarded or redeemable for telephone transactions or if using a Gift Card as payment.
- Cardholder benefits can be amended, varied or withdrawn at any time. We will only use your data in compliance with the Data Protection Act 2018 and the EU General Data Protection Regulation.
- The Privacy Policy outlines how we use and manage your data. By providing us with your information, you are giving consent to be contacted in relation to your membership in the Loyalty Scheme. This includes being kept up to date with Cranborne Garden Centre news by email. If you provide your postcode, we can tailor e-newsletters to your location. If you provide your date of birth, we can offer you a birthday gift where this applies.
- We only share your data with third-party service providers who process data on our behalf for the provision of IT systems and service, at our instruction. You can update or withdraw your details at any time in the Gift Shop or by emailing info@cranbornegardencentre.co.uk. You can unsubscribe from mailing lists and communications in the same way, or by clicking the unsubscribe link.

A list of Third-Party Vendors excluded from the Loyalty Scheme, includes, but is not limited to:

- All current and future vendors in the Vintage Barn and outdoor vintage area
- Crimson Peacock clothing, Helen Lack jewellery, Live Edge Living wooden boards, Jeremy Freeman bowls, Teresa Rogers art prints, Lissie Ashton Designs cards, Ali Wilson bottle openers, Koppenaal bird boxes
- Books - Legacy of Love by Ann Blake, The Unfinished Garden by Peter Roe, The Wrong Ancient Mariner by Martin Parker, The Tail of George Prince of Puppies by Lynette Fisher, A Squirrels Tale by Debs Pharoah Pink

Cranborne Garden Centre reserves the right to add third party vendors without notice.