



## WHAT TO EXPECT WHEN YOU VISIT CRANBORNE GARDEN CENTRE

In line with updated Government restrictions and guidelines please comply with our procedures to keep customers and staff safe:

We are maintaining the following procedures to help protect us all:

- Face coverings are mandatory in all indoor retail areas.
- We would be grateful if you would wear face coverings when moving about in the Café and when ordering at the counter.
- Please respect other customers and staff both outside and in all indoor areas and maintain a safe distance from other people.
- All our staff will be wearing face coverings indoors.
- Please do not visit us if you are unwell or have been told to isolate.
- We encourage customers to sign in with the NHS Track & Trace app.
- Please follow Government guidance on all matters, including regular hand-washing. Sanitiser is available for customer's use in all areas.
- The Café is open and booking is recommended 01725 517248.
- We will be keeping windows open in the Café at all times to ensure that the area is adequately ventilated. Please do not close the windows.
- Whilst we will not be restricting numbers in indoor areas, in the event that it becomes crowded, we may ask customers to wait to enter.
- We continue to be continuing with enhanced cleaning procedures and all our staff are testing twice weekly.
- Well behaved dogs on leads are welcome in the Garden Centre and Gift Shop.
- The car park will be locked promptly at 5pm. Please ensure that you do not leave unattended vehicles in the car park beyond this time.

Our staff are dedicated to making your visit pleasant and safe, please respect them and bear with them if things take a little longer.

Thank you for your continuing support and patience