



WHAT TO EXPECT WHEN YOU VISIT CRANBORNE GARDEN CENTRE FROM JULY 19th 2021

Whilst cases of Covid 19 remain high, we will continue to take sensible precautions for the safety of all our customers and staff. We would be grateful if you would continue to comply with our procedures, as follows:

We are maintaining the following procedures to help protect us all:

- Please respect other customers and staff both outside and in all indoor areas and maintain a safe distance from other people.
- We ask that you continue to use face masks in all indoor areas, including when you are ordering at the counter in the Café. Our staff members will be wearing face masks in indoor customer facing areas.
- Please do not visit us if you are unwell, have been asked to isolate by NHS Track & Trace or believe you have been in contact with someone who has Covid 19.
- We encourage customers to sign in with the NHS Track & Trace app.
- Please follow Government guidance on all matters, including regular hand-washing. Sanitiser is available for customer's use in all areas.
- The Café is open for indoor and outdoor service – but we encourage customers to sit outside where possible. Booking is recommended 01725 517248.
- Whilst we will no longer be restricting numbers in indoor areas, in the event that it becomes crowded, we may ask customers to wait to enter.
- We will be continuing with enhanced cleaning procedures and all our staff are testing twice weekly.
- Well behaved dogs on leads are welcome in the Garden Centre and Gift Shop.
- The car park will be locked promptly at 5pm. Please ensure that you do not leave unattended vehicles in the car park beyond this time.

We hope that continuing with these precautions will give our customers confidence and, as we have a significant number of young staff who have not been vaccinated, we want to keep everyone as safe as possible. Our staff are dedicated to making your visit pleasant and safe, please respect them and bear with them if things take a little longer.

Thank you for your continuing support and patience